

# Stephen John

Hair · Beauty · Nails · Tanning

T: 01284 700100

Here at Stephen John we want to make sure we are offering you the very best service, please take a moment of your time to fill out our questionnaire.

How did you hear about us?

Recommended by family/friend      Newspaper/Magazine      Passing by

How would you rate the overall service?

Excellent      Good      Satisfactory      Unsatisfactory

Please add a comment if you wish to \_\_\_\_\_  
\_\_\_\_\_

How do you feel about your finished result?

Excellent      Good      Satisfactory      Unsatisfactory

Please add a comment if you wish to \_\_\_\_\_  
\_\_\_\_\_

How would you describe the atmosphere in-salon?

Very Friendly      Pleasant      Distant      Intimidating

Were you recommended any retail products?

Yes      No

Did you purchase any retail products?

Yes      No

Have you booked another appointment?

Yes      No

Name \_\_\_\_\_

Address \_\_\_\_\_  
\_\_\_\_\_

Telephone \_\_\_\_\_

Email \_\_\_\_\_

Thank you for completing the questionnaire. As a token of our appreciation we'd like to give you a voucher to use at Stephen John. Simply hand in your completed questionnaire in person and claim your reward, to be used at your next visit to us!

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